



SOLUTION REQUEST CHECKLIST

Thank you for your Solution Request. We look forward to finding a resolution for you as quickly as possible.

If you have not already done so, please be sure you have submitted the following so that we can expedite a review for you:

_____ [OBD Order Number](#)

_____ [Item Name/Number](#)

_____ [Description](#): Of damage or concern.

_____ [Photos](#): Please include photos of entire piece and close-up.

_____ [Freight Claim](#): If damage is concealed or otherwise and/or notes on freight bill.

_____ [Receiver Inspection Report](#)

_____ [Local Repair](#): If can be repaired locally, please submit estimate for approval.

Once we have received the above details, we will be happy to review and research and reply within 1-3 business days with a solution.

Thank you for your partnership!

OLD BISCAYNE DESIGNS

Solutions Team